

# The Resort Report

Green Acres K-9 Resort/ 503-482-5630

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## WE'RE WHAT DOGS TALK ABOUT!

### One small step for man, one giant leap for dog-kind!

Our expansion request that we have been waiting and waiting for from the county has come through! We have been approved! So, now it is a matter of starting construction and moving forward one step at a time. One of our first goals is to set up the new sign that has been waiting behind the shop for a while down by the road. We are very excited.

### Fee Alert!!

**Purpose:** To be able to continue to offer the lowest price (guaranteed) in town for boarding with daycare

**What we are doing:** Because we may not remember to include all info in phone conversations with you, we try our best to help you be aware of them, including posting them on the web, in the office, and in this newsletter.

**What you can do:** keep current on our charges by reading the newsletters, checking our site and asking for clarification.

**Here is this year's current fee schedule.**

#### Rates for 1 dog:

Boarding Only	\$20/24hr period
Boarding with Daycare	\$25.50/24hr period*

\*This shows a 50 cent increase that will be effective starting August 1, 2009. Half-day rate: \$23/24 hrs

#### Rates for 2 dogs (same kennel)

Boarding Only	\$35/24hr period
Boarding with Daycare	\$46/24hr period.*

### Reservations and Time-lines

We are finding that our available runs are booking further and further in advance. We strongly recommend that you book your dates with us (or any facility) as soon as you know your travel plans to ensure that you have a space reserved.

Our cancellation policy still works on the honor system so please inform us of any changes as soon as you know them.

### Pick-up/drop-off times

**Why is it important:** DOG SAFETY

**What can you do:** Keep us informed of your drop-off/pick-up needs and stick to them.

**What we are doing:** We give you the free option to pick your preferred drop-off and pick-up times. In addition, we will be starting to hand out "Your Check-out time is \_\_\_" cards so that you can keep that small but important detail stowed away until you need it. You are welcome to change that time if needed but please do keep us informed.

### Keeping You Informed

We have been thrilled to add Carol our office manager. One thing her skills allow us to do is to use our specialized dog care handlers to stay out with your dogs. This also means, however, that we are working on developing a good way to make sure all the information about your dog reaches you at time of check out. Please bear with us as we refine our systems for keeping you informed.